

Our Purpose

Why we're here

Our Outcomes

What do we want to see

Our Impacts

What have we achieved

Our Outputs

What does that look like

Advocacy



Providers are well supported
Sustainable solutions in strategic negotiations
Evidence-informed funding
Successful partnerships and alliances with health, social and disability organisations

Represented employers in the following project meetings and discussions with key stakeholders including unions and funders:

Care and Support Workers Pay Equity Claim Project – Taking a broader sector approach and advocating for extending this claim across the HCSS sector after conclusion of the current claim.

Frontline Managers' & Coordinators Pay Equity Project – Drive for a swift settlement which is critical given the strong alignment and support they provide for staff and the organisational infrastructure.

Registered Nurses Pay Equity Negotiations – Achieved a reduction in pay disparity between Registered Nurses in home support wages with those prevailing within the hospital sector.

Kaiāwhina Workforce – Represented providers regarding Kaiāwhina training, qualifications and the evolving nature of this work, aligned to the Workforce Taskforce Development Plans.

Home & Community Support Sector Joint Working Group – Represented providers in discussions on national service standards, pricing and *Settlement Parties Action Group* service recommendations.

Ensuring the provision of free PPE to Members during the COVID-19 pandemic – Arranging PPE delivery to providers and advocating for continued free access to PPE on providers' behalf. Ensuring the quality of PPE supplied was appropriate, e.g., advocating for N95 masks and quality nitrile gloves.

PPE Report commissioned – A detailed independent PPE Report was completed by Dr David Hartshorn of Medicine at Work Ltd. The report can be found on the HCHA website.

Free Flu Vaccinations for support workers – HCHA was successful in achieving the continued free provision of flu vaccinations in 2022/23 to support workers in provider member organisations.

Payment for system changes for IBT (In-Between Travel) – \$1.8M was distributed to members allocated by organisation volume/ size following successful negotiations as a contribution towards necessary IT system changes for providers.

Improving our responsiveness to Māori – HCHA, working closely with Te Puna Ora Mataatua, has continued to progress a number of projects on behalf of our Māori providers with a priority to progress a Kaupapa Māori service model and specifications, and the completion of a culturally appropriate assessment model and tool. We have advocated for our Māori providers to be engaged in its developments and inform its future testing and roll out across the sectors.

A collective voice for the home and community sector – HCHA has accurate data on its membership base, and other key players in the sector. It is the curator and disseminator of information to the sector, assisting with the filtering of knowledge and information so there is not an 'overload' of multiple and repetitive communication hitting providers.

Productive engagement with decision-makers
Members are fully informed
Addressing all relevant matters, with a focus on quality and sustainability
Balanced comms and media for our sector

Influence

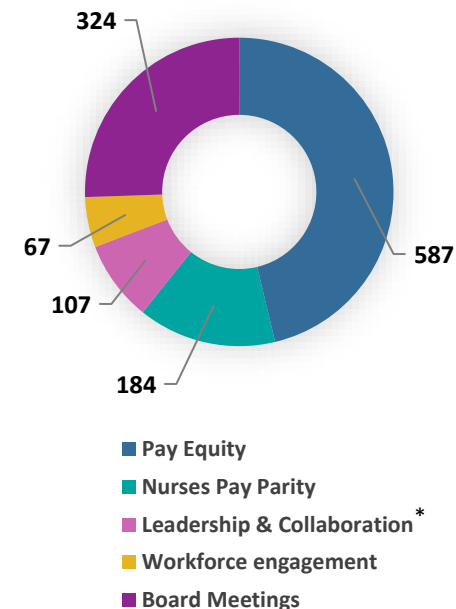


Partnerships and research that can be used to improve and inform services
Profiling new and emerging models of care and consumer-centred services
Promotion of technology and resources to support services

Innovation



Hours Undertaken



Core Activities



* Incorporates residual activities relating to COVID-19 issues